

RMS POLICY ON VOLUNTARY FREEZING / BLOCKING OF TRADING ACCOUNT BY CLIENT

1. Client can coordinate with Wealthstreet through following modes :
 - a. **Call us:** Contact our dedicated team at 079-66776655 from the registered phone number between 8am to 11:30pm. If call is received after 11:30pm and before 8am, client would be directed to use facility of our Back office or call between 8am to 11:30pm.
 - b. **Online Request:** Log in to our BackOffice <https://desk.wealthstreet.in> using your password or OTP. Navigate to Manage Account > Freeze Request / Unfreeze Request and submit your request.
2. Upon successful identification and confirmation of Trading Account Holder, Risk Team shall cancel all the pending orders existing on the trading system (ODIN)
3. As per the directive and in coordination with the client, existing open positions shall either be squared off or be kept open.
4. All the Mark to Market loss / Profit shall be borne by the client during the entire process of freezing of Trading Account
5. The unblocking of Trading Account can only be done post 24 hrs from the time of blocking / Freezing of trading Account.

Wealthstreet Financial Services Private Limited

Formerly Known as Wealthstreet Advisors Private Limited

CIN: U74999GJ2016PTC094432

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